



# **BOLTON WANDERERS SOCCER CLUB**

## **REFUND POLICY**

*Documentation prepared by:*

**BWSC Board of Directors**

## 1 PLAYER REFUNDS

All refunds are:

- Subject to a \$45.00 administration fee,
- Must be made in writing (e-mail included) to the Competitive Programs Director and clearly indicate the reason for withdrawal,
- All requests for a refund must be **made in writing by June 30<sup>th</sup>**.
- **DO NOT ASK A COACH OR OTHER VOLUNTEERS TO PASS ON VERBAL REQUESTS. VERBAL REQUESTS WILL NOT BE ACCEPTED**
- Refunds will be recorded and tracked by the office and refund cheques will be issued on the 15th of each month beginning **June 15<sup>th</sup>**

### 1.1 Full Refunds

Full Refunds less the administration fee will be processed prior to **May 15<sup>th</sup>** based on:

- Where a player trying out for a competitive team is not selected and BWSC is unable to provide a suitable alternative within the recreational program.
- Where a Developmental or Select player identifies a specific geographic site and BWSC cannot accommodate.
- Where a player suffers a season ending injury, attested to by the attending physician prior to July 1st. The refund will be prorated by the number of games up to the time of injury, less any fees paid to leagues or governing bodies.

### 1.2 Partial Refunds

50% of the registration fee and less the \$45.00 administration fee will apply to withdrawals between March 1st and June 30th under the conditions of item 1.1, for recreational, select and developmental players only

### 1.3 Zero Refunds

**Refunds will NOT be processed under the following conditions:**

- Written requests received after **June 30<sup>th</sup>**
- Competitive players withdrawing after **May 15<sup>th</sup>**
- Where a player transfers to another club after BWSC has registered them with the governing soccer organizations,
- Where a player has been disciplined by one of the governing soccer organizations, the club or has outstanding debts to the club.
- All other refund requests will be assessed on merit.

### 1.4 Outstanding Fines

A player will NOT be registered for their respective league if outstanding fines or fees are not addressed.

### 1.5 Team Fees

A player will NOT be registered with the PHSL and SRSL until the additional fee is paid.